



### **COVID-19 Update**

We at the SS Vacation Rental have been and will continue to monitor the COVID-19 situation closely. We are following the statements issued by Centers for Disease Control and Prevention and World Health Organization's and following guidelines from these agencies and the local health departments.

Our hearts go out to the people who have been affected by this virus. We are appreciative of all the hard work being done by the healthcare workers, local communities, and governments around the world to contain this coronavirus.

We are fortunate to centrally located in the warm climate of Miami. Regarding your upcoming stay with us, we want you to know the safety of our guests and employees is our top priority. With that being said, from our ownership to our staff, we would like to update you on our commitment to cleanliness and your safety:

**Real Time Information:** Our corporate team is on standby 24/7 to support our staff onsite and to coordinate with local and regional authorities as necessary.

**Cleaning Products:** Our housekeeping staff uses cleaning products and procedures which are effective against viruses, including COVID-19.

**Guest Rooms:** We use cleaning and disinfecting protocols to clean rooms after guests depart and before the next guest arrives, with particular attention paid to high-touch items.

**Public Spaces:** We have increased the frequency of cleaning and disinfecting in public spaces, with a focus on the counter at the front desk, elevators and elevator buttons, door handles, public bathrooms and even room keys.

For the most updated information, please refer to Centers for Disease Control and Prevention (CDC) or your local health authority.